



SENIOR TAXI TRANSPORTATION PROGRAM

Senior Rides to Independence

FREQUENTLY ASKED QUESTIONS

What is the City of Lake Forest Senior Taxi Transportation Program?

The Senior Taxi Transportation Program is a door-to-door transportation service for seniors to-and-from various locations.

Who is eligible for this program?

To qualify, you must be:

- A resident of the city of Lake Forest.
- 60 years of age or older.
- Do not drive or own a vehicle.

What are the hours of operation?

- Taxis operate 24 hours per day 7 days a week.

How can I apply?

Visit lakeforestca.gov/senior-transportation or call The Clubhouse at (949) 461-3408.

When should I make a ride reservation?

To ensure the best service, we recommend making your reservation as soon as you know your travel plans. Ideally, we recommend at least 24 hours in advance of your intended travel time.

Someone in my household owns a vehicle, but it's not mine. Can I apply for this program?

Yes, you can apply for this program.

How many rides can I take per week/day?

Services are unlimited.

What is the cost? Cost services vary as follows

- FREE: One-way within Lake Forest city limits to The Clubhouse, non-emergency medical appointments, socializing, movies, etc.
- \$5.00 One-Way (\$10.00 Round Trip): within City limits of Laguna Hills, Laguna Niguel, Laguna Woods, Mission Viejo, Rancho Santa Margarita, Costco in Irvine and Laguna Niguel, Hoag Hospital Irvine, Kaiser Hospital Irvine, Irvine Spectrum, Mission Viejo Mall, and the VA Clinic in Laguna Hills.
- \$10.00 One-Way (\$20.00 Round Trip) to the VA Clinic in Santa Ana.
- \$20.00 One-Way (\$40.00 Round Trip) to John Wayne Airport.

What can you tell me about the drivers?

Our drivers undergo background checks and training to provide a secure and comfortable experience. You can trust that your safety and well-being are our top priorities.

Do I have to tip my driver?

Tips are not required, but are welcome at your discretion.

Who funds this program?

This program is funded by the City of Lake Forest thanks to OCTA GO (M2) Funding.

To Join the Senior Taxi Transportation Program:
visit lakeforestca.gov/senior-transportation

or call **(949) 461-3408**

Contact Us Today!
Funded by OCTA



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Provided by
California
Yellow Cab