



CHANGES ARE ON THE WAY 2016 BUS SERVICE PLAN

ABOUT THE 2016 BUS SERVICE PLAN

THE 2016 BUS SERVICE PLAN is one component of **OC Bus 360°**, an ongoing strategy that examines and implements bus system improvements from every angle.

In late 2015, OCTA proposed a draft service plan to add, increase, reduce and/or eliminate services to optimize the efficiency and effectiveness of the overall bus system. Following extensive public input and technical analysis, OCTA revised the draft plan and the Board approved the final 2016 Bus Service Plan.

Details are included in this brochure, along with specific information about each revised route. Changes will go into effect in June and October, 2016.

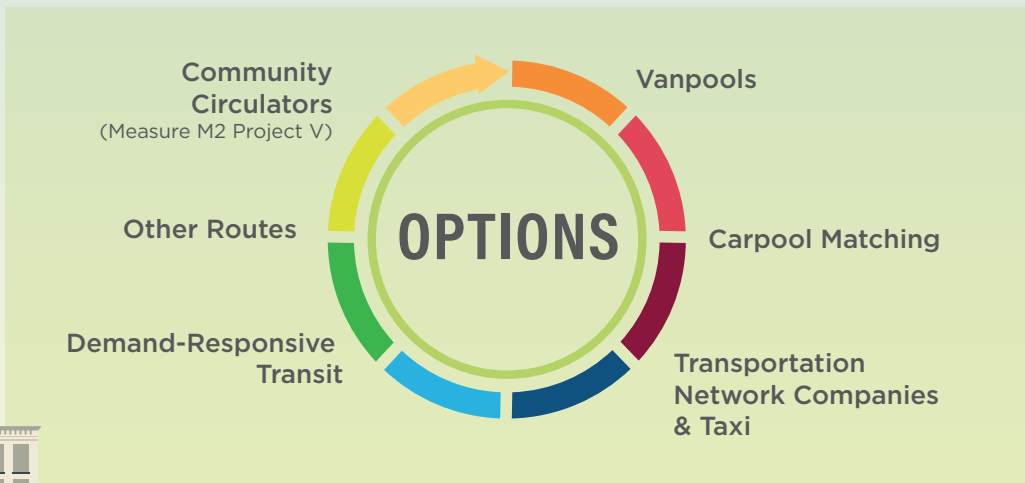
PLAN HIGHLIGHTS

- Increase service in high-demand areas
- Expand high-frequency routes from 11 to 15
- Add Bravo! 560 between Long Beach and Santa Ana

BRAVO!
Less stop. More go.

ROUTE CHANGES AND NEW OPTIONS

For those routes that may be eliminated, OCTA is exploring different options including other bus routes, vanpools, demand-responsive alternatives, and community circulators such as trolleys that may be available through Measure M-funded Project V.



OCTA is working on extending the hours of the Same-Day Taxi Program to accommodate the needs of ACCESS customers impacted by the service changes.

What are the new hours of Same-Day Taxi operation?
OCTA's Board of Directors is scheduled to consider expanding the hours of operation of the Same-Day Taxi Program at its first meeting in May.

Won't this option be more expensive for ACCESS customers?
Effective with the June service change, OCTA will launch an 18-month pilot program to eliminate the transfer cost between same-day taxi and ACCESS to help alleviate any additional costs for ACCESS customers.

How do I coordinate a trip between same-day taxi and regular ACCESS service?
ACCESS reservation requests must be made at least one day prior to the day of the trip and can be made up to three days in advance. A same-day taxi request can be made the same day. Both ACCESS reservation and same-day taxi requests can be made by calling ACCESS reservations at 877-OCTA-ADA (628-2232). Reservation requests are taken Monday through Friday from 7 a.m. to 5 p.m. and on Saturday, Sunday and Holidays from 8 a.m. to 5 p.m.

OCTA's Same-Day Taxi Program is an option for ACCESS-eligible riders who now live outside of the new service area boundaries.

When could this community bus service begin operating?
OCTA will coordinate with the cities and make every effort to have community bus service begin before routes are eliminated. Currently, routes are slated to be eliminated in June and October but that could change and be delayed in cities where new community service is proposed.

Is OCTA also raising bus fares?
No. OCTA is not proposing any fare increases at this time.

How is OCTA letting people know about these changes? How will I be informed?
In addition to the public outreach campaign that began in December of last year, OCTA is continuing to reach out to the community. Customers can also call OCTA's Customer Information Center at (714) 636-RIDE (7433) ext. 2 or go to octa.net/2016BusPlan.

What are the impacts to ACCESS, OCTA's service for people with disabilities?
More than 98 percent of riders who regularly use ACCESS will have no change to their service.

What if I'm an ACCESS customer who is affected and no longer have bus service within three-quarters of a mile of my home?
ACCESS will have no change to their service.

How can I find out more information?
Visit: www.octa.net/2016busplan
Call: (714) 636-RIDE
Follow: @OCTABusUpdates

FREQUENTLY ASKED QUESTIONS (FAQS) ABOUT THE 2016 BUS SERVICE PLAN



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Why is OCTA doing this?
OCTA's bus ridership is at its lowest levels since the late '90s. To increase ridership and address a lack of new revenue, OCTA is shifting bus service from low-performing routes to areas where there is higher demand. The plan strikes a balance between providing efficient and convenient service, while being as cost-effective as possible. OCTA is meeting community and customer needs by improving travel times and offering faster, more convenient service as well as improving productivity and using existing resources more efficiently.

How did OCTA reach out to the community before deciding to make these changes?
Since late last year, OCTA conducted extensive outreach to get community feedback through newspaper ads, information on OCTA buses, direct mail, social and traditional media. OCTA also hosted a series of open houses and a public hearing. In total, more than 1,300 public comments were received.

Did OCTA listen to what the community had to say?
Yes. Of the original 35 bus route change recommendations, 14 routes were modified in some way because of public input.

How many routes are being changed and when does this go in effect?
In June, six routes will be modified or improved and five routes will be eliminated. One new Bravo! route will be added as well as one new route that will cover major portions of two of the eliminated routes. In October, 14 routes will be modified or improved and eight routes will be eliminated. This could change based on proposals from cities to operate community bus service.

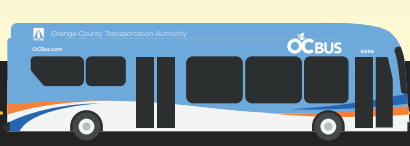
Check the complete list of changes to find your route.

If the frequency of my bus route is being reduced or increased when will I know the new schedule?
Information about the affected routes is at octa.net/2016BusPlan. Specific trip times for each route will be available when the June Bus Book is released at the end of May and the October bus book is released in September.

Are there options available if my route is being eliminated?
Under the plan, only 2 percent of OCTA bus riders will lose service. For eliminated routes, OCTA is exploring different options including alternate bus routes, vanpools, demand-responsive alternatives, and community bus circulators such as trolleys and shuttles. Funding for these projects would come through Measure M, the county's half-cent sales tax for transportation improvements, in partnership with Orange County cities. Called Project V, this is a competitive program for cities and the county to develop local transit services that complement OCTA bus and rail service and meet needs in areas without service.

Is my city looking to provide alternative community bus service through Measure M?
Some cities such as Dana Point, Laguna Beach, La Habra, Lake Forest and Huntington Beach are already providing service with OCTA's Measure M Project V funding. There has been significant interest from throughout the county for additional projects. The deadline for new projects was Feb. 29 and 13 cities and the county have submitted applications, many from areas where service is being eliminated.

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JUNE 2016 SERVICE CHANGE

30	Peak and midday service frequency improved from 45 min to 30 min.
35	<ul style="list-style-type: none"> Peak headway improved from 40 min to 20 min on short-line. New long-line from Fullerton Park-and-Ride to Costa Mesa via Brookhurst, Victoria, Placentia, and 19th St. New short-line from Fullerton Park-and-Ride to Talbert.
50	<ul style="list-style-type: none"> Peak service increased on short-line to 15 min Peak frequency reduced east of ARTIC and west of Knott to 30 min New short-line between Knott and Anaheim Regional Transportation Intermodal Center (ARTIC).
51	Route eliminated. (use new alternative: Route 150)
54	<ul style="list-style-type: none"> Peak service 15 min instead of 20 min on short-line; off-peak service 15 min instead of 30 min Remove route deviation to Outlets at Orange. New short-line from Beach Boulevard to Hewes.
60	Local service frequency reduced to 20 min with Bravo! 560 implementation.

76	<ul style="list-style-type: none"> Frequency reduced to 60 min; operates from 6am to 6pm Monday through Friday. Route south of John Wayne Airport eliminated. Route into airport via 55 from MacArthur Blvd.
145	Route eliminated. (use new alternative: Route 150)
New 150	<ul style="list-style-type: none"> New route covers peak and midday weekday service on major portion of Routes 51 & 145. 35 min peak frequency and 70 min midday frequency.
172	Route eliminated. (use alternatives: Routes 25, 29, and 37)
173	Route eliminated. (use alternatives: Routes 35 and 71)
178	Saturday service eliminated.
New Bravo! 560	New limited-stop service between Long Beach VA Hospital to Santa Ana Depot via Westminster/17th. Short-line between Goldenwest and Santa Ana Depot. Long-line frequency of 24 min peak and 30 min off-peak. Short-line frequency of 12 min peak and 15 min off-peak.



OCTOBER 2016 SERVICE CHANGE

20	Route eliminated.
26	<ul style="list-style-type: none"> Frequency increased to 15 min during peak on short-line between Fullerton & Cal State Fullerton. East end of route cut back to Yorba Linda @ Rose. Peak hour frequency increased to 30 min for long-line trips east of State College.
37	<ul style="list-style-type: none"> Peak headway 15 min instead of 30 min; off-peak headway 30 min instead of 40 min All trips serve existing 37A loop on south end. New North Loop Terminus (Whittier, Euclid, Harbor, and Lambert) with alternating trips clockwise /counterclockwise around terminus loop.
47	Peak frequency reduced to 15 min. Hourly trips extend to Ocean Front and Palm to cover discontinued segment of Route 71.
71	<ul style="list-style-type: none"> Frequency improved from 45 min to 30 min during peak Route eliminated south of Triangle Square. (use alternatives: Routes 47 and 55) Hourly Route 47 trips extended to Ocean Front and Palm to cover discontinued segment of Route 71.
72	<ul style="list-style-type: none"> Peak frequency 30 min instead of 45 min; off-peak 30 min instead of 60 min Route extended to Tustin Ranch Road.
79	<ul style="list-style-type: none"> Frequency improved to 30 min all day; Northwood section of route removed. Route on Bryan instead of Irvine Boulevard. Irvine Boulevard covered by routing change to Route 167.
82	<ul style="list-style-type: none"> Route cut back south of Santa Margarita at Antonio. Saturday service eliminated.
85	<ul style="list-style-type: none"> Route cut back south of Alicia Parkway at Crown Valley Parkway. Reduced to 60 min frequency. Saturday service eliminated.

87	Saturday service eliminated.
167	<ul style="list-style-type: none"> Route restructured to cover sections of Irvine Blvd. Jeffrey Rd no longer served by Routes 79 and 175. Serves new portion of North Irvine. Extends route south to UC Irvine and eliminates service north of The Village at Orange. (use alternative: Route 24) Saturday and Sunday service eliminated.
175	Route eliminated. (use alternatives: Routes 79 and 167)
187	Route eliminated.
188	Route eliminated. (use alternatives: Routes 86 and 90)
191	Route eliminated.
193	Route eliminated.
206	Add midday and late evening trips.
211	<ul style="list-style-type: none"> Routing streamlined from Irvine Station to GWTC via I-405 with stops at Irvine Spectrum, Irvine Business Complex, and South Coast Plaza. Provide 30 minute peak hour frequency in both directions. Segments west of GWTC and east of Irvine Station eliminated. Stops added in Irvine Business Complex.
701	Service removed on 5th, 6th, and 8th streets in Downtown Los Angeles.
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757	Route eliminated. (use alternative: Route Foothill Transit 286 or OCTA Vanpool Program)
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