

Graffiti Removal

At AT&T, we take pride in the quality and reliability of the communication services we provide residential and business customers. That same is true for the condition and appearance of our network equipment.

- Our Lightspeed cabinets are coated with a graffiti-resistant finish.
- We work hard on a daily basis to keep our equipment free of any graffiti.

➤ **Proactive Graffiti Removal**

- During the course of our normal network maintenance, AT&T technicians proactively remove or report graffiti found on our equipment.

➤ **Reactive Graffiti Removal**

- AT&T has implemented a rapid-response graffiti clean-up system for California communities dispatching service personnel, as needed, to clean graffiti off its cabinets.
- Upon receiving a complaint regarding graffiti on one of its cabinets, AT&T will remove any graffiti in compliance with City ordinances.
- City personnel and residents can use a single phone number (see below) to contact us with any concerns about graffiti on our network equipment.
- In addition, AT&T has established a separate email system for municipalities to report graffiti on AT&T cabinets.

 **Call us**
866-243-6122

 **Email us**
graffiti@att.com

Include "Graffiti Clean Up Request" in subject line along with the address and other relevant information about the cabinet

